



8192 Hwy 97A  
Mara, British Columbia, V0E 2K0  
E-Mail: [admin@reeltd.ca](mailto:admin@reeltd.ca)

## VISITOR LOT BOOKING PROCEDURE

Bookings for Visitor Lots can be booked a maximum of 1 year in advance.

Booking of Visitor Lots must be made through E-Mail to [admin@reeltd.ca](mailto:admin@reeltd.ca) or by letter to the Managers at the above address.

To reserve a lot, Owners must provide the following information in their booking request.

- Crystal Sands Owner's name and Lot number
- Visitors name (s)
- Exact dates of occupancy – check in and check out dates.
- Confirmation that the Crystal Sands owners will be on-site for the duration of the guests' stay.

**Note: Due to high demand, the last week of July and first week of August must be reserved by the week. Check-in is on Saturday and check-out is on Saturday.**

Once we receive your request to book a visitor site, you will receive the following email.

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Hello,

Thank you for your inquiry about visitor lot reservations for this summer. I have attached the regulations and how we can confirm a site for you. Please review the attached rules and regulations with your guests before arrival.

**Rates for the 2024 Season are \$70.00 per night.**

To confirm your reservation for lot # \_\_\_\_\_ for \_\_\_\_\_ nights (Dates: \_\_\_\_\_) please forward full payment of \$ \_\_\_\_\_ to [admin@reeltd.ca](mailto:admin@reeltd.ca). When sending payments please can you also quote the

name the visitor lot booking is under, dates you are staying and the lot you are assigned.

**Full payment is required up front** payable to [admin@reeltd.ca](mailto:admin@reeltd.ca) or by cheque made out to: Crystal Sands Resort Estates Ltd.

**Please note: Receiving payment is what guarantees the booking. If the payment is not received the dates are not considered held.**

## **CANCELLATION POLICY**

To ensure visitor lots are utilized, especially during the busy summer months, the following cancellation policy has been put in place.

If cancellation notice is provided to the Managers by email or written notice within the time frames below; a refund can be issued (minus the automatic \$210.00 **nonrefundable** portion kept on all sites regardless)

### **Cancellation time frames:**

Bookings from September 15<sup>th</sup> to May 1<sup>st</sup>: **2 weeks cancellation notice is required** on all visitor lot bookings. Please be sure to send the written cancellation notice via email to [admin@reeltd.ca](mailto:admin@reeltd.ca) dated two weeks prior to arrival. **\*Any cancellations within two weeks of arrival are subject to no refund.**

Bookings from May 1<sup>st</sup> to September 15<sup>th</sup>: **4 weeks cancellation notice is required** on all visitor lot bookings. Please be sure to send the written cancellation notice via email to [admin@reeltd.ca](mailto:admin@reeltd.ca) dated four weeks prior to arrival. **\*Any cancellations within four weeks of arrival are subject to no refund.**

Attached is a copy of the Visitor Rules and Regulations. By booking a Visitor Lot; as Owner; you acknowledge you have forwarded the rules and regulations to your guests and take responsibility for them while visiting Crystal Sands Estates.



## CRYSTAL SANDS VISITOR RULES AND REGULATIONS

Welcome to Crystal Sands Estates!

Should you have any questions or concerns please contact the Managers,

Krista and Jason Foster.

Main Office: 250-838-7769

Office Cell: 250-833-22262

1. Check in is after 12 noon.
2. Check out by 11:00 AM.
3. Visitors must check-in at the Crystal Sands office upon arrival.
4. RV's must be fully self-contained.
5. Do not drive on grass or berms anywhere on the property except when you are parking your RV.
6. Park your RV a minimum of 4 feet to the west from your hook-ups on your designated visitor lot. Be mindful of push-outs, 4' from pushouts. Visitors will be guided by the Manager on positioning their RV on the visitor lot.
7. No parking of vehicles on the visitor lots – to minimize damage to sprinkler heads and light posts. You will be responsible for damage to lawns, sprinklers, light posts, etc
8. No parking on the roads. Visitor parking is available on the West side of the ball diamond and by the Clubhouse.
9. Guests can obtain an access card if they wish, for the gate with a \$50.00 refundable deposit. Only cash will be accepted for the deposit.
10. The Owner of the Member's Lot must be on site when their guests are here. The Owner accepts responsibility for their guests and a list of rules and regulations will be given to the visitors upon arrival.
11. The speed limit is maximum 20 km/h. (Be aware of children playing and reduce your speed to 10-15km/hour.). Speed limits include quads, motorcycles, golf carts, as well as cars and trucks.

12. Quads are not allowed on the beach except for beach cleaning and with permission of the Manager.
13. Quads and ATVs are not to be used in the park except for slowly getting from one place to another. NO unnecessary joyriding inside the park in these units.
14. Please keep out of the "back 40" (sewage treatment plant, trailer storage and boat storage area and south end of property) except to park boat trailers This is a parking lot, and not for joyriding or playing.
15. NO children under 14 can drive golf carts, Quads or ATV's unless accompanied by an adult over the age of 19. For ATV units please follow BC regulations that can be found online.
16. Do not walk through or park on other people's lots, occupied or otherwise.
17. Wood fire pits are not allowed on visitor Lots.
18. Garbage and recycling. We have two dumpsters for garbage and one for cardboard. Cardboard must be broken down. There are recycling containers beside the dumpsters: all recycling must be separated, and lids removed.
19. Do not dump grey water or black water on the ground.
20. The clubhouse is for your use, please respect the property. Children under 14 are not allowed upstairs without adult supervision. The downstairs games room can be enjoyed by all ages, please don't misuse any games and play respectfully in the spaces.
21. If you have a boat and require storage/slip please ask for our boat slip rules and regulations, there are guidelines for the use of our dock.
22. Bicycles, roller blades, scooters, etc. are not allowed on the boat launch.
23. Do not park or perform maintenance work on the boat launch. When launching your boat, you must remove your vehicle immediately and park it in a visitor spot.
24. Water-skiing, surfing and tubing are not allowed within 100ft of the beach.
25. Please note that all children should be supervised and are your responsibility. There are no lifeguards on site.

26. The property is maintained daily with mowers, skid-steers, trucks and other vehicles conducting operations. Keep your children safe by being present when they are playing.
27. Unacceptable behaviors by children on playgrounds, in clubhouse area, or on docks & water toys will not be allowed, parents will be notified if bad language or behaviors are reported.
28. All watercraft trailers must be parked in the watercraft storage compound. This includes when you are out on the water.
29. All cargo trailers, etc. must be parked behind the garage on the southeast part of the property or in an area designated by the manager.
30. Shareholders will be held responsible for any damage caused by themselves or their guests to common property, whether accidental or otherwise, as well as the actions of their guests while on-site.

\*Please sign and acknowledge you have reviewed the Visitors' Rules and Regulations and agree to follow all rules outlined in this document.

\*Failure to uphold the rules can result in you being asked to leave and any damages to be charged to the Shareholders of whom you are guests.

Guests Names: \_\_\_\_\_

Guest Signatures: \_\_\_\_\_

Shareholders Names: \_\_\_\_\_

Lot Number: \_\_\_\_\_

Shareholder Signatures: \_\_\_\_\_

Phone Number: \_\_\_\_\_